

This is to certify that

Ralf Schwiete

Has achieved the

**ITIL® Practitioner Certificate in
IT Service Management**

Effective from **12 Jan 2018**

Expiry date **N/A**

Certificate number **GR772001249RS**

Candidate number **9980076395520834**



Peter Hepworth, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PEOPLECERT

Printed on 15 January 2018

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.